



Single-use plastic bags are banned in Woolworths stores from **June 20, 2018** and Coles stores from **July 1, 2018**.



Bags

Customers are required to either bring their own bags or purchase a reusable bag.



Hygiene

You can refuse to handle extremely dirty or unhygienic customer bags.



Weight

Don't overload bags or lift heavy bags at the customer's request if it is unsafe to do so.



Customer behaviour

Abusive behaviour from customers will not be tolerated and should be reported to your supervisor.

Know your rights. Stay safe at work.