

## **Covid-19 Update – Changes to trading hours**

The SDA understands this is a distressing time, especially for retail staff in supermarkets & pharmacies. The situation is ongoing and changes rapidly as evidenced by recent announcements by companies to change trading hours. The SDA is here to support members with any issues arising from the changes to trading hours.

### **Changes to trading hours**

Major supermarkets such as Coles and Woolworths have announced changes to trading hours including closing stores at 8pm to ensure stores are able to restock.

This may impact your store. However, your roster and pay should not change as a result of these changes as employees will be expected to work when shops are closed doing alternate duties like stacking shelves.

You should work your shifts and be paid as normal. If you are asked to change your roster in a way that disadvantages you or that you cannot do then contact the SDA immediately. Your roster and pay should not change

If you experience abuse from customers as a result of these trading hour changes, please report it to your store management team. Your employer should take a zero tolerance approach to abusive customers.

If you have any questions or need support, please contact the SDA.

We know you are working hard and thank you for continuing to provide an important service to the community during this difficult period.

